



KENTUCKY TRANSPORTATION CABINET
Department of Vehicle Regulation
DIVISION OF MOTOR CARRIERS

TC 95-622
Rev. 05/2018
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CONSUMER COMPLAINT

MAIL TO:

Kentucky Transportation Cabinet
Division of Motor Carriers
PO Box 2007, Frankfort, KY 40602-2007

OR:

Email: qp.dmc@ky.gov

OVERNIGHT DELIVERIES:

200 Mero Street, 2nd floor, Frankfort, KY 40622

Drive.Ky.Gov

SECTION 1: COMPLAINANT INFORMATION

Name			
Address			
City	State	Zip	County
Home Phone	Work Phone	Cell Phone	
E-mail address			

SECTION 2: COMPANY COMPLAINT IS AGAINST

Company Name			
Address			
City	State	Zip	County
Phone			

SECTION 3: COMPLAINT INFORMATION *(Please complete entire section.)*

Was bill of lading, freight, or contract signed? <input type="checkbox"/> Yes <input type="checkbox"/> No <i>(If yes, please attach copy of your contract.)</i>		Where was it signed?
Dates of transportation services From:	To:	
Total Price	Amount Paid	
How was service advertised? <input type="checkbox"/> Newspaper <input type="checkbox"/> TV <input type="checkbox"/> Radio <input type="checkbox"/> Mail <input type="checkbox"/> Phone <input type="checkbox"/> Email <input type="checkbox"/> Internet <input type="checkbox"/> Other		
With what other agencies have you filed this complaint?		
What action was taken?		
Have you hired or retained a private attorney? <input type="checkbox"/> Yes <input type="checkbox"/> No		Have you started court action? <input type="checkbox"/> Yes <input type="checkbox"/> No



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SECTION 3: COMPLAINT INFORMATION *(cont.)*

What action will resolve your complaint?

Below, briefly state the facts of your complaint *(If necessary, use additional paper.)* Please attach copies of any papers involved; card receipts or statements, contracts, advertisements, canceled checks, etc. The information you provide will be used in our effort to resolve your problem and may be shared with the party against which you have complained. It may also be used to enforce applicable state laws. Under Kentucky's Open Records Act, this complaint will be available for public view upon request. Certain personal information such as account numbers are not subject to the Open Records Act.

SECTION 4: SIGNATURE AUTHORIZATION

The above information is true and accurate to the best of my knowledge.

Signature

Date