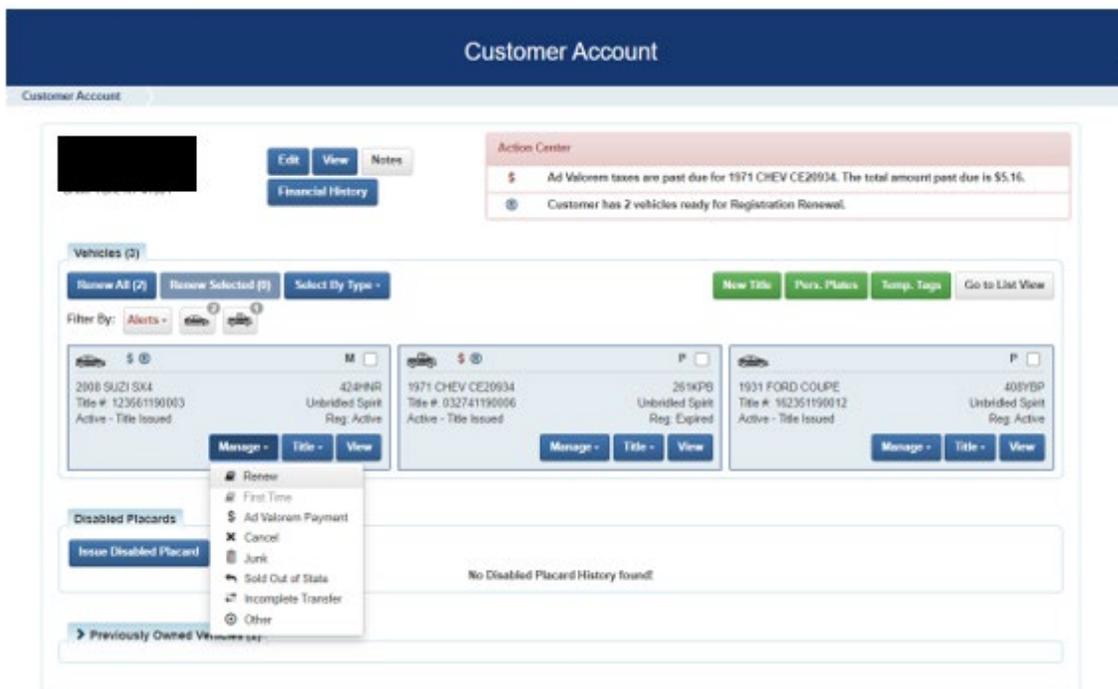


Order of Operations: Paying Delinquent Taxes with a Manage or Title Action

This guide demonstrates how to pay delinquent taxes for a customer when they also need to take another action, such as a Renewal or Title Action. Currently in AVIS and as a business process, Clerks check for delinquencies before performing other actions, but this additional step is not required in KAVIS.

Paying Delinquencies with a Renewal for another Owned Vehicle

1. When a customer needs to renew a vehicle, and has delinquent taxes owed on another vehicle, KAVIS detects which taxes are required, and the taxes can be paid through one single action.
2. In the example below, the Customer needs to renew the 2008 Suzuki, and there past due taxes owed on the 1971 Chevrolet.
 - a. When the Clerk selects “Renewal” from the dropdown and navigates to the Manage page, KAVIS displays the current year taxes for the 2008 Suzuki and the past due taxes for the 1971 Chevrolet that are also required. The Clerk does not need to put the delinquent taxes into the Shopping Cart for the 1971 Chevrolet separately.



3. All required taxes for the Owner(s) display on the Manage page and cannot be deselected. If there are optional taxes, i.e., not current year taxes owed for the vehicle being renewed or delinquent taxes owed for other vehicles owned, the checkboxes next to the tax years could be unchecked.

2008 SUZU SX4
Title #: 123561190003
Plate #: 4249WR
Amount:

Ad valorem Tax 2023	\$11.75
Penalty	\$0.00
Interest	\$0.00
Lien Fee	\$0.00
Sub Total:	\$11.75

Selected Total: \$11.75

[REDACTED]
Title #: 032741190006
Plate #: 261KPS
Days Past Due: 129
Delinquent Date:
Amount:

Ad valorem Tax 2023	\$2.72	
Penalty	\$0.27	X Waive
Interest	\$0.17	X Waive
Lien Fee	\$2.00	
Sub Total:	\$5.16	

2008 SUZU SX4
Title #: 123561190003
Plate #: 4249WR
Amount:

Ad valorem Tax 2023	\$11.75
Penalty	\$0.00
Interest	\$0.00
Lien Fee	\$0.00
Sub Total:	\$11.75

Selected Total: \$5.16

State Vehicle Registration Fee: \$11.50
 KYTC Vehicle Registration Fee: \$3.50
 Clerk Vehicle Registration Fee: \$6.00
Total Ad Valorem Due: \$16.31

Total Due: \$37.91

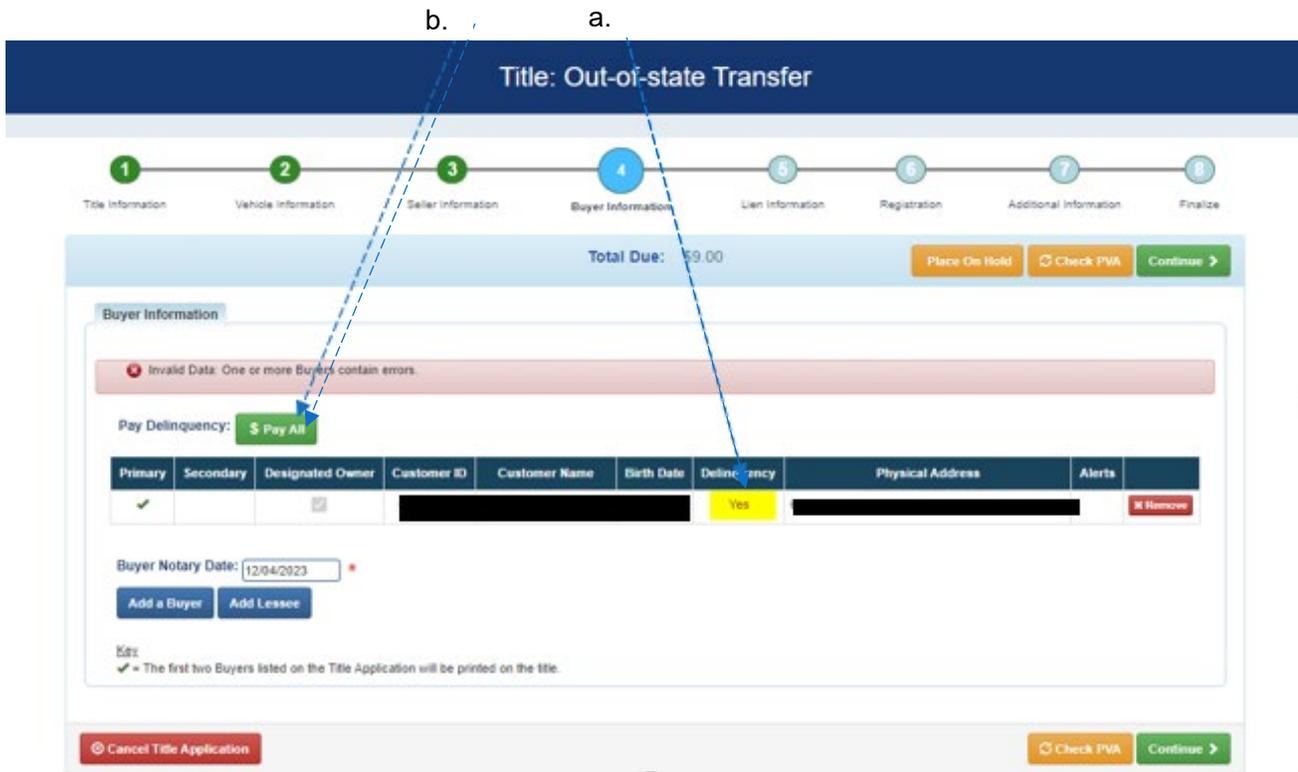
Cancel
Add To Cart

- The Clerk can checkout the renewal fees, taxes for the vehicle being renewed, and the required delinquencies for the other vehicle owned through one transaction, without multiple steps.

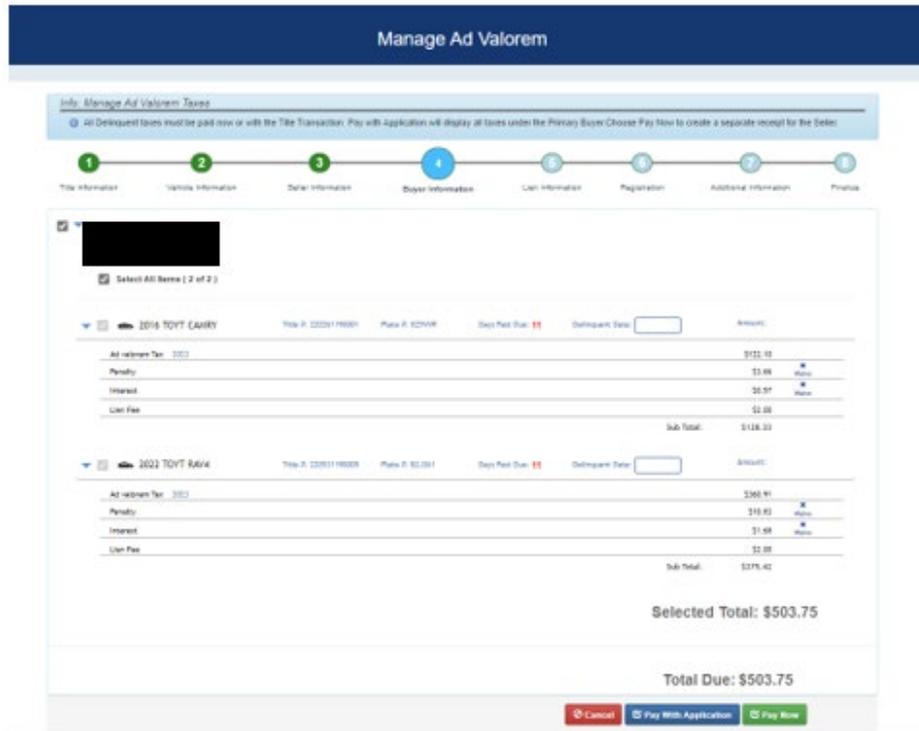
Paying Delinquencies with a Title Action for another Owned Vehicle

- When a customer titles a vehicle they have purchased, KAVIS notifies the Clerk of required delinquent taxes for other vehicles owned by any of the Buyers. In the following example, a customer purchased a camping trailer from out of state and has delinquent taxes owed on other vehicles.
- When the Clerk navigates to Step 4 – Buyer Information and searches for the Buyer in the system, KAVIS checks if taxes are owed by the Buyer.
- In the below example, the Customer owes taxes on two other vehicles. The Delinquency column is populated with a “Yes” (a. below).

- The Clerk can select the “Pay All” button (b. below) to view and pay the taxes owed either separately or with the transaction.



- When the Clerk selects the “Pay All” button they are navigated to a Manage Ad Valorem screen while remaining within the titling flow. All taxes that are required for payment are displayed.



6. The customer can choose to “Pay Now” to checkout all of the taxes separately, or selecting “Pay with Application” allows all of the taxes to be added to the transaction for one checkout and one payment.
7. In this example, the customer selects to “Pay with Application”.
 - a. The taxes display as part of the total.
 - b. The option is noted in the Delinquency column as “Paying w/A” below.

Title: Out-of-state Transfer

1 2 3 4 5 6 7 8
 Title Information Vehicle Information Seller Information Buyer Information Lien Information Registration Additional Information Finalize

Total Due: \$512.75 Place On Hold Continue →

Buyer Information \$ Edit Pay All

Primary	Secondary	Designated Owner	Customer ID	Customer Name	Birth Date	Delinquency	Physical Address	Alerts
✓		✓	[REDACTED]	[REDACTED]	[REDACTED]	Paying w/A	[REDACTED]	Remove

Buyer Notary Date: 12/04/2023 *

Add a Buyer Add Lessee

Key
 ✓ = The first two Buyers listed on the Title Application will be printed on the title.

Cancel Title Application Continue →

8. When the Clerk adds the title application to the Shopping Cart, the taxes display underneath the vehicle for which they are owed.

Shopping Cart Summary

Cart Summary Warning Transaction

Playoff Debts Send Items

Current Department: Motor Vehicles

Collapse All / Expand All

Select All Items (0 of 1 Selected)

Item: 01

Item	Description	Qty	Price	Amount
SALES	Camping Trailer, 2016 Test Trailer Test			
<small>Actions: Title (Out-of-state Transfer)</small>				
	Clerk Title Fee	1	6.00	\$6.00
	State Title Fee	1	3.00	\$3.00
	Passenger Auto, 2016 TOYOTA CAMRY			
	Title # 120821190000 KY/Plate # 02008			
	All Access Tax, 2023	1	126.33	\$126.33
	Clerk Lien Fee	1	2.00	\$2.00
	Passenger Auto, 2022 TOYOTA RAV4			
	Title # 120821190000 KY/Plate # 02001			
	AC (Women Tax), 2023	1	375.42	\$375.42
	Clerk Lien Fee	1	2.00	\$2.00
Customer Total:				\$512.75
GUEST CUSTOMER				
Item: 01				
No miscellaneous items have been added.				
Sub Total:				\$512.75
Total:				\$512.75

Force AWS Items Cancel Resync Items Continue Shopping Checkout