Merge Customer:

- KAVIS is a 'Customer Centric' vehicle titling application, whereas AVIS was 'Vehicle Centric' which resulted in the creation of many duplicate Customer Accounts.
- Our goal in KAVIS is to combine all the duplicate AVIS accounts into a single Drivers License Verified KAVIS Customer Account.
- Organization Accounts CAN NOT be merged at this time.
- The MERGE functionality of KAVIS is the tool you'll use to combine duplicate Customer Accounts imported from AVIS into a single Customer Account in KAVIS.

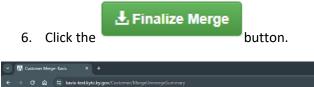
When KAVIS detects a potential duplicate Customer Account, you will be notified in the ACTION CENTER section with a message that **"Customer record contains fields**

1 To havin a Customar Marga click the **RED** Customar Number listed in the ACTION CENTER

		The Physical address not verifed by USPS 2004 JEP GRANDCH is Ready for Registration Renewal.	
Vehicles (2)			
Renew All (1) Renew Selec	cted (0) Select By Type -	New Title Pers. Plate:	Temp. Tags Go to List View
Filter By: Alerts -			
	P 🗌 👄 \$®	P	
2015 INFI Q50 Title #: 223211040044 Active - Title Issued	ANF020 In God We Trust Reg: Active - Web Renewal nage - Title + View	7159HT University of Kentucky Reg: Active - Web Renewal Manage - Title - View	
Disabled Placards			
Issue Disabled Placard	No Disabled	Placard History found!	
> Previously Owned Vehicle	es (4)		

- 2. Select the Customer Account(s) you'd like to MERGE using the *in the 'Personal Information'* column.
- 3. Verify the information in the 'Identification' column.
- 4. Select the Physical Address & MAILING ADDRESS information. Normally this will be the Address associated with the DL VERIFIED account, but you will need to verify which address is correct.

5. ! YOU WILL ALSO HAVE TO MAKE A MAILING ADDRESS SELECTION EVEN THOUGH THIS WILL BE BLANK IN MANY CASES !



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		🕛 тні		E SITE. THIS IS KAVIS PRACTICE SITE.			
	r Search Customer Account Cu		YTCljohn.clayton (JBC) ranch: MVL epartment: lesklept ODD: FKTC003U (10.58.44.49) ✿ ELP ●				
		istomer Merge					
	The Customer record you selected has data choose Cancel.	a that matches with a Customer	that was verified by Drive	rt's License. If you would like to perform a Customer Merge, select the	Finalize Merge button below. Otherwise,		
	Personal information	Identification	County of Residence	Address	Vehicles		
	CLAYTON, JOHN BRIDGES Birth Date: 05/14/1968 Gender: M Citizenship:	DL: C18147596 SSN: 256379669 ITIN:	FRANKLIN	Physicat: 107 WATSON CT. Mailing: You must select	2015 INFI Q50		
	CLAYTON, JOHN B Birth Date: Gender: Citizenship:	DL: SSN: 256379669 ITIN:	O JESSAMINE	Physicat: 3100.Lexington Rd NICHOLASVILLE, KY 40356-6068 Mailing:			
	* Customer Notes do not merge. - Data that will not be merged - Data that will be used to merge ✓ - Customer to be Merged ✓ - Driver's License Verified Customer						
					Cancel		
© Kentucky Transportation 200 Mero Street, Frankfort,							gestions / Questions? ntact the KAVIS Team

7. Click Yes to complete the MERGE.

✓ Customer Merge- Kavis ×	+								-	٥	×
← → C n 🛱 kavis-test.kyte	ky.gov/Customer/MergeUnmergeSummary							1 10 1	D I	•	
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S Home Customer	Search Customer Account Cust	omer Merge	2								
	The Customer record you selected has data to choose Cancel.	at matches (with a Customer th	hat was verified by Drive	's License. If you would like to perform a Customer Mer	rge, select the Finalize Merge button below. Otherwise,					
	Personal information	Ic	dentification	County of Residence	Address	Vehicles					
	CLAYTON, JOHN BRIDGES Birth Date: 05/14/1968 Gender: M Citizenship:		C18147596 256379669	FRANKLIN	Physical: 107 WATSON CT. FRANKFORT, KY 40601-2611 Mailing:	niiiin 2015 INFI Q50 niiiin 2004 JEP GRANDCH					
	Confirmation Birth Date: SSN:										
Gender: Citizenship:			ITTN: Are you sure you would like to perform a merge for all selected customers?								
	Customer Notes do not merge. Data that will not be merged Data that will not be werged Customer to be Merged Customer to be Merged Oriver's License Venified Customer			Yes	No						
						Cancel & Finalize Merge					
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