

KYELT FAQ's

Q1. What dealerships are going to be live starting in April?

Here is the list of dealerships and counties that will be rolled out first. This list will continue to change and evolve as additional dealerships and counties are onboarded. If your county is not listed here we will be in touch soon with a date for your launch.

Going Live (▼)	Dealership name (▼)	County (▼)
April 15	Don Franklin Chevrolet Buick GMC	Pulaski
April 15	Alton Blakley Ford	Pulaski
April 22	Tim Short Chrysler Dodge Jeep Ram of Maysville	Mason
April 22	Marshall Dry Ridge Toyota	Grant
April 22	Piles Chevrolet Inc	Grant
May 6	Toyota South of Richmond	Madison
May 6	Gates Ford Lincoln	Madison
May 6	Tim Short Hyundai	Pike
May 6	Tim Short CDJR of Pikeville	Pike

Q2. Did you correct the timing issue of acceptance in KYELT and being stopped by a reason to reject based on information found in KAVIS? (ex: Duplicate Title request should have two owners listed)

KYELT is the dealer packet in digital format. Clerks will continue to follow current processes of checking data against KAVIS before approving a work request in KYELT. Please check information in KAVIS before you approve in KYELT.

Q3. Do clerks have to complete the transaction in KAVIS before getting the new Title Number that is to be entered into KYELT?

Yes. This is because you will need to enter the new title number that has been generated by the KAVIS transaction into KYELT.

Q4. Will our ACH Reports in KAVIS know the difference between what dealer is using KYELT?

Yes. This is because you will be entering the dealer number into KAVIS.

Q5. Will there be copies of driver's license in all the deals submitted?

Dealers will scan all currently required documentation for transaction using a color scanner. Nothing has changed regarding required documents.

Q6. What if the county that is required to file the lien isn't a participating county?

Currently in this phase of the rollout only EAP counties will be able to process transactions.

Q7. We have to change the counties a lot when we update dL addresses. How should this be handled? What if a line is sent to the wrong county because of ZIP Code?

If you have to change the county, please reject and send back to the dealer. The USPS will be used as the determining factor for county identification. The USPS address/county identification will be used for all dealer submissions and will identify the buyer county. Rejecting this based on information that is different that USPS would result in the same two county options upon re-submitting.

Q8. Does "county specific number" mean the one number (lien number) we create or is it being created by KYELT?

The lien number is the one you are generating and is no different than your current process.

Q9. What is the timing on the KYELT generating the lien number?

This is a future phase of the product that has not been scheduled for delivery. CHAMP is in conversation with KYTC to determine next steps. This phase of the CHAMP/KYTC project will take place after the CHAMP/KAVIS integration has been completed.

Q10. Will there still be title lien statements?

Yes, the dealer will be responsible for scanning this into the evidence packet if the transaction is taking place in an EAP county.

Q11. What if the lien county finds an error, how will they reject the transaction in kyelt?

Remember in this phase only EAP counties will be transacting. Reach out to title filing county to make correction/rejection. Lien filing EAP counties are unable to make corrections after title county approval.

Q12. How will we access the training info?

As each county receives a Go-Live date training materials will be provided to the county clerk via email.

Q13. We are still concerned on the how/when the office will receive the money. Payment for transfer will not receive until the specific county files the lien. This is going to be very problematic for bookkeeping. If you wait to file a lien from another county. That county doesn't get their money either until you accept that lien.

When an EAP title county completes their portion of the transaction, the ACH for their fees will be drafted that night. When the EAP lien county completes the lien filing, the ACH for their fees will be drafted that night. The two ACH transactions will not be interdependent.

Q14. Will all EAP counties go live at the same time?

No. We have a slow and incremental roll out plan to create a hyper care environment for each of the EAP counties that are designated to go live at a certain time. If your county has not yet received a go live date we will be reaching out soon.

Q15: We use a time stamp clock to get our lien #. how will that work with the numbers that will be assigned?

You will continue to use your current process for producing a lien number.

Q16. Once its filed, if the information is incorrect once we receive the paperwork, does the liability then fall on the dealers that submitted it? Also, has there been any changes to statutes to protect us?

There are no changes here so current process and regulations apply.

Q17. Can we choose to not file the ELT liens until we receive the paperwork in the mail?

All paperwork that would have been received by mail will now be uploaded into KYELT by the dealership when submitting the transaction electronically, taking the place of the of the paper documentation. The scanned evidence will be transferred into PODD for you.

Q18. After we file the lien, we then wait 3-4 days later, then have to go back in and scan items in, creating more work. Money is there, lien is filed, but we will readdress the matter scanning paper process. Seems like more work.

There will be no delay as all paperwork is already scanned for you by the dealership. When the title county completes their portion of the transaction it will be sent to the lien county in real time, so both counties can complete the entire transaction on the same day without delay or the need to scan paperwork.

Q19. So even waiting we would use the ACH?

There is no need to wait, once you have confirmed that the information is correct you will complete the transaction and process the ACH.

Q20. What if the resident lives on the county line and has one county zip code and address is in another county

Same answer as Q7

No changes will be made, county determination will be based on USPS information.

Q21. Our County does not have vouchers. Where do we get these?

The “voucher” field is a required field in KAVIS when using ACH. If a county does not use vouchers they should put in “KYELT”. Counties can create a voucher number to identify dealerships too. For example, Jefferson uses a voucher system with their ACH.

Q22. Will ACH be listed on the sales reports by account numbers as the webs are now?

Yes

Q23. When will the ACH draft?

When the filing county files the lien it will trigger the ACH draft. When the lien county files the lien the ACH draft will trigger. The payment request will NOT be dependent on each other. You should see the money post next day.

Q24 What are participation guidelines for EAP Counties for KYELT?

Only dealers in EAP counties will be able to file transactions using KYELT and those transaction must be filed in an EAP county. Participating dealers wishing to file liens outside of an EAP county will need to do so following the current, paper process.