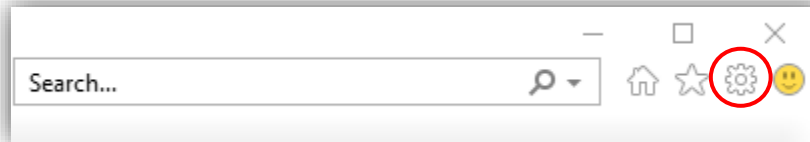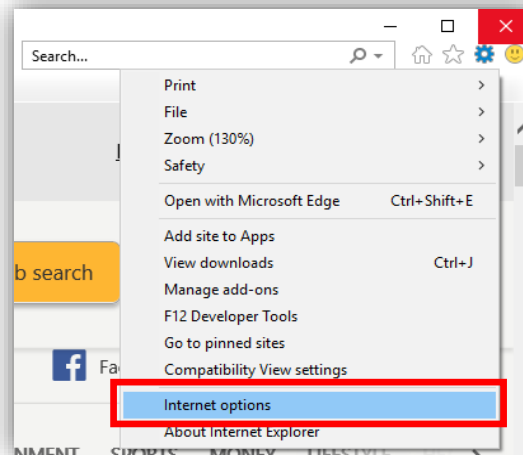# How to Clear Cookies and Cache in Internet Explorer

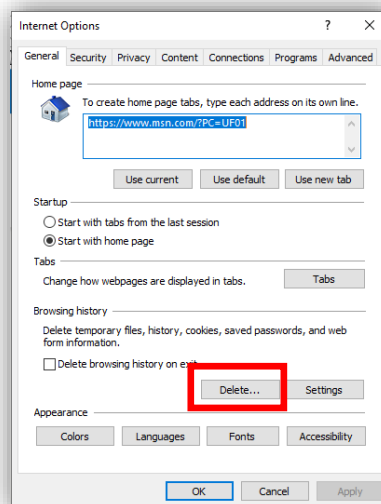This guide will walk through clearing the cookies and cache in Internet Explorer. This

1. Open Internet Explorer by clicking 🅔 on your desktop computer
2. Click ⚙ near the top right corner of the Internet Explorer browser.



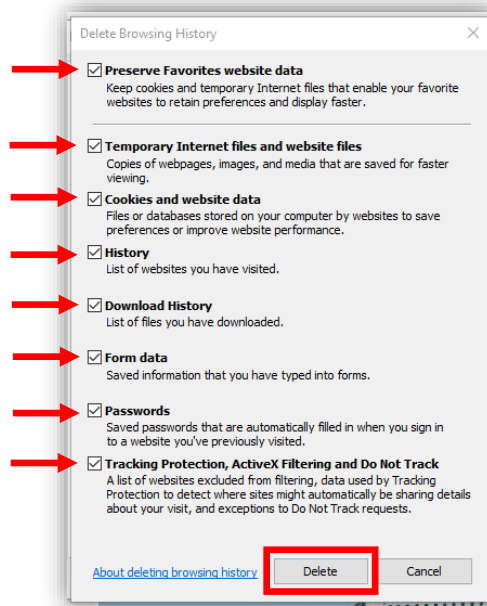3. A drop down will appear. From that click Internet Options.



4. A pop-up will appear near the center of the screen. Click 'Delete…'



**Questions?** kavis@ky.gov or (502) 782-1018

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5. Another pop-up will show of the previous one. Make sure all of the check boxes are checked and then click Delete.

Check all of the check boxes.



6. Close all Internet Explorer windows.

7. Launch the KAVIS web application.