



DRIVER LICENSING REGIONAL OFFICES

TALKING POINTS

KEY MESSAGES:

- Driver licensing issuance is moving from the Office of the Circuit Court Clerk in every county to Driver Licensing Regional Offices in select counties operated by the Kentucky Transportation Cabinet. A phased county-by-county transition of licensing services will end by June 30, 2022 and regional offices will serve as your new home to renew, replace or apply for a license, permit or ID.
- Driver Licensing Regional Offices take licensing to the next level by offering Kentuckians more choices and modern services than ever before. Regional offices offer online appointment scheduling, REAL ID card versions, 4 or 8-year card lifespans.
- For the first time Kentuckians have the option to skip a trip to a licensing office and conduct some licensing services online or by mail.
- Visit **drive.ky.gov** to learn more about your renewal options, to schedule an appointment, and find the nearest regional office location.
- Kentucky State Police will continue to oversee all driver testing. Visit the KSP website to schedule an appointment and identify your testing location.

TALKING POINTS

- Kentucky is taking licensing to the next level with new versions of driving credentials and a new statewide issuance model.

- Between now and June 30, 2022, licenses will no longer be issued by circuit court clerks in every county. Instead, the Kentucky Transportation Cabinet's network of new Driver Licensing Regional Offices will be the place to apply for and renew driver's licenses.
- The change is being made gradually. The new model was passed through legislation in 2020 and the phased, county-by-county transfer of licensing services is being done in partnership with the Administrative Office of the Courts and each county's Office of Circuit Court Clerk.
- Currently, 106 Kentucky counties have transferred licensing duties to Driver Licensing Regional Offices.
- Kenton County is scheduled to transfer services on May 17 bringing the total to 107.
- Effective May 17, residents will be referred to visit any Driver Licensing Regional Office to request, renew or replace a driving credential.
- Issuing licenses, permits and state ID cards is the **only** business of the KYTC regional offices.
- The new system puts Kentuckians in the driver's seat by offering Kentuckians more choices and modern services than ever before.
- For the first time ever, Kentuckians can skip a trip to an office and renew their driver's license online or by mail. They can also replace a card or update an address by mail. Visit **drive.ky.gov** to learn more.
- Kentuckians can choose the following options:
 - Choose between a REAL ID credential or a new, standard-issue credential. REAL IDs are the only license version that can be used to pass through TSA security checkpoints, enter military bases and enter federal buildings once federal REAL ID enforcement starts May 3, 2023.
 - Choose between a card that lasts for four or eight years.

- Choose an appointment slot by booking online.
 - Choose the regional office you want to visit, regardless of where you live.
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- With a focus on great customer service, regional offices offer modern conveniences to take the licensing experience to a new level. Some key new features include:
 - Online appointment scheduling to get you in and out as quickly as possible. Walk-in service will continue at most locations, but are on a first-come, first-served basis.
 - Licenses will be mailed to your home and you'll walk away with a temporary paper credential after your transaction. No waiting around again for the physical card to print. This delayed issuance of the hard credential is a security feature.
 - Residents of counties without a permanent Driver Licensing Regional Office still can be served close to home at periodic "pop-up" office sites.
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- While there is a lot that's changing, one thing that has **not** changed: Kentucky State Police will continue to administer all written and driver testing for permits, operator licenses and CDLs. Residents can visit the Kentucky State Police website to schedule driver testing appointments and learn where testing will be performed.
<http://kentuckystatepolice.org/driver-testing/>
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- Currently, there are 24 regional offices strategically placed across the state and more office locations are planned to open in the coming months.
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- To schedule an appointment, find the nearest Driver Licensing Regional Office, and learn what documents you need if you want a REAL ID, visit www.drive.ky.gov. To stay up to date on info, including new office openings, follow KYTC on social media.