

# APPENDIX E

## STAKEHOLDER SURVEY RESULTS

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# 1. Stakeholder Engagement

## Survey One

The project developed an online survey to identify key issues related to truck parking and need for additional facilities and amenities. Stakeholder comments from the survey are organized by corridor level parking issues, facility specific corridor issues, and subjective comments.

### Interstate 71 Issues

- North of Louisville, south of I-75 interchange northbound & southbound sides.
- Needs another rest area similar to the one in Horse Cave KY.
- In general, the large grassy areas with picnic tables & separate vending buildings are unnecessary & could be used for more parking if properly designed.
- Jefferson County north of Louisville
- Scale on I-71 south
- Between Cincinnati and Louisville
- North to Cincinnati
- Crestwood, KY north of Louisville in both directions
- North of Louisville between the 75/71 split and 65 there are closed off rest areas that could be reopened easily enough
- Rest areas north of Louisville. The designs are outdated. It can be difficult to get into and out of parking spots
- Rest areas mm 14, small and with actively dangerous on ramp designs with poor visibility coupled with inadequate merge area
- Weight station south of Cincinnati the two rows of parking are too close together creating difficult parking for semi-trucks. Many spots cannot be used because of it. More truck parking needed Kentucky side of Cincinnati is needed. More truck parking around Louisville and Lexington is need.
- Louisville to Cincinnati needs more truck parking.
- The two rest areas near MM 14 have dangerously short ramps to merge into traffic with, and very few parking spots

### Interstate 65 Issues

- Rest areas from Bowling Green, KY to Birmingham, AL
- Scale on I-65 in London, KY
- South of Shepardsville
- Between mm 6 and mm 56
- Between Love's TS and exit 6 no free overnight parking.
- Waddy Ky, any truck stops slot
- Between mm 0 and 58.
- In Franklin KY always full northbound and southbound always full after 6-7 p.m. cst

### Interstate 64 Issues

- More truck parking, I-64 Lexington, Louisville to Illinois
- MM 146, the rest area is always full with limited parking in that rest area. It's very small.
- In between MM 146 (rest area) and MM 64 (rest area) there needs to be one more rest area put in. That is a big stretch with no place to stop with exception of one travel center in Mount Sterling, KY
- South of London KY between Lexington & Louisville.
- Waddy Ky and Corbin Ky 175 but I commend Ky on letting us park in the scales and providing rest rooms so many other states won't let you no use the scales a lot
- East between Louisville and Lexington Ky

### Interstate 24 Issues

- Between Welcome Center and IL state line
- As far as I know the only place to find parking late at night in Kentucky is at the Southern Pride Truck Stop in Paducah, I-24 exit 16. That's my favorite and I never risk anywhere else when driving late at night because I know the truck parking situation is generally bad late at night throughout Appalachia. As long as we have hours of service where we can't legally drive after so long, we need a lot more truck parking options. I usually drive a route on I-24 but go on other interstates too on occasion

## Interstate 75 Issues

- Georgetown to TN state line there is no rest area.
- Need something in the area south of Richmond to Berea where there used to be a rest area that was taken out for the new exit 83
- Walton rest area. I-75 Georgetown rest area
- Lexington KY all the way down to Williamsburg, Ky not a lot of parking after you pass Lexington Ky
- Corbin to Lexington – Due to construction, drivers get stuck in between
- Between Georgetown and Corbin
- Mm 127 both north and southbound rest areas, loves at exits 95 and 136, pilots at exits 11 and 171, the welcome center at mm2 (except during the middle of the day) and WOW at exit 97
- Going into Northern Kentucky/Cincinnati.
- Truck parking around Georgetown near Toyota.
- Mm 83 to mile 41
- Only has 1 rest area between the Tennessee border and Lexington. While I65 has 2 each way
- Walton, KY – Pilot is always full
- Mm95 after the Loves to mm 141 in Tennessee going south. The parking is extremely limited at the truck stops south of mm95 (including the loves at exit 95) and all the truck stops and the scale lot fill up seemingly as soon as the sun goes down.
- First Northbound rest area in KY is always full
- Any truck stops south of Florence until Georgetown

## Corridor Level Parking Issues

### Interstate 71

- Not Enough Parking - Local Drivers Fill Up The Small Stops With Their Trucks And Trailers

### Interstate 65

- Not Enough Parking Locations

### Interstate 75

- Difficulty Existing Most Truck Stops
- Not Enough Parking - Local Drivers Fill Up The Small Stops With Their Trucks And Trailers

### Interstate 64

- Not Enough Parking Locations

### Interstate 24

- Not Enough Parking

### Pennyroyal Pike

### Cumberland Parkway/Louie B Nunn Parkway

### On The Gene Snyder Highway Around Ktp Area

### Western Kentucky Parkway

- There Are Only About 3 Small Places.
- Most Of The Truck Stops In Kentucky Are Small And Always Full.

### Entire Kentucky System

- Bathrooms Are Great To Have But Not 100% Necessary, However A Parking Spot Is.
- Every Rest Area Is Overwhelmed At Night.
- Parking Areas Are Too Far Stretched Apart
- The Current Rest Areas Are Overflowing Out Onto The Interstate By 4pm -5pm Daily!
- Rest Area Employees Will Wake-Up/Hassle/Harass Drivers When Parking Outside Of Designated Spaces.
- Anywhere After Dark Is Full
- Most Truck Stops And Rest Areas Are Full Before 9 Or 10 Pm . More Rest Areas Like The One Near Horse Cave On I-65 Are Needed On I-75 And I-64.








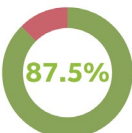

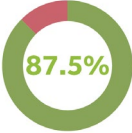
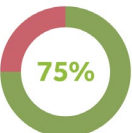
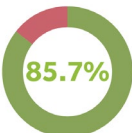


## Other Comments

- The Loves by Hidden River
- Horse Cave KY most frequently
- Horse Cave KY gets pretty congested. There are other areas but can't think of names. Pretty much every truck stop cluster and rest area is overfilled by 10p-2a
- Lexington, Ky to Tennessee State Line - Full by 2pm
- Pilot Walton, Ky
- Bluegrass Parkway before going into Lexington. Trucks park on ramps
- Cincinnati area. Truck stops and rest areas always full
- All truck stops near Louisville area
- Walton. Florence. Truck stops are small and trucks are parked haphazard
- Everywhere, I know if I don't shut down by 17:00 every day the chance that I'm parking on a ramp is high. There isn't enough truck parking anywhere.
- Love's exit 53, exit 38 Speedway is always full and on the S side of the speedway is paid parking.
- Corbin Kentucky trucks stop, Richmond truck stop, Sadieville KY, they get full by early evening.
- Everything in Florence, Corbin and Paducah. Just about everywhere in Kentucky is too small and overcrowded.
- Close to St Louis
- Build a Rest Haven on Cumberland Parkway E/W
- Oak Grove
- The Rest areas around Louisville are small and they are the old ones where you have to park perpendicular to the throughway. Very hard to get a good parking spot.
- I avoid the southbound rest area South of Florence because it's time consuming to get in and out of.
- Welcome Stations. Most truck stops. Even weigh station parking is crowded.
- Around major cities need more parking so we can deliver and pickup loads using hours of service more efficiently.
- By 10pm and onwards: Most everywhere in Kentucky is full and overflowed with the excess trucks which are always forced to have to park by "no parking" signs hoping they don't get discovered and forced into violation out of their hours of service. They clearly don't have any other choices which can make commute through this area difficult. Rather than risk being told to move in the middle of my DOT break, I stick with the Southern Pride Truck Plaza off I-24 in Paducah and hope that too many other trucks don't ultimately discover that single rest haven and filling it up before more truck parking is ever built.
- Rest by Grayson, if you pull in you get blocked due to lack of room to get around
- Exit 2 and 6 as well as the 53. Unless you get there early evening, you will not find a place to park.
- Everything between Tennessee and Indiana on I75 and I65. Truck stop rest areas and ramps are always packed to the point you can't even drive through them.
- Anything around Florence and Corbin Ky
- Florence Rest Area North Bound Simpsonville Rest area
- Simpsonville rest area. Spots way too close together.
- The rest stops along interstates 71, 75, and 65 are almost always full Sunday-Thursday after 5pm.

## 2. Stakeholder Engagement

### Survey Two

The project developed a second online survey to receive feedback on conceptual solutions that included reconfiguring of specific rest areas as well as conceptual layouts for new truck parking locations.

	Would you be comfortable driving and parking your truck in the proposed lot?	Do you think there is currently a need for additional parking at the location of this proposed parking lot?	Do you have any suggested changes to the proposed parking lot?
<b>Corridor 1 – Interstate 65</b>			
Simpson County - Milepoint 0.5 Rest Area			<ul style="list-style-type: none"> <li>• Need to add about 10 more spots</li> <li>• Yes. 1) The left side before the green arrows to new parking. 2) Proper signage for all parking opportunities. 3) Additional spaces can be made beyond the oversize area on the right.</li> <li>• Make bigger trucks are parking on side of road</li> <li>• Widen the ramps</li> </ul>
Warren County - Milepoint 40 Closed Parking			<ul style="list-style-type: none"> <li>• Just lights &amp; bathroom facilities.</li> </ul>
Warren County - Milepoint 42 Median			<ul style="list-style-type: none"> <li>• Just make sure the get on ramp is an appropriate length.</li> <li>• If Milepost 40 is for Northbound only, then this Milepost 42 can be for Southbound only.</li> </ul>
Hart County - Milepoint 55 Closed Parking			<ul style="list-style-type: none"> <li>• Build it. With bathroom facilities. More parking is always better than not enough.</li> </ul>
Hart County - Milepoint 60 Rest Area			<ul style="list-style-type: none"> <li>• Later in the day as the lot begins to fill how will I know where the available parking is, in the additional parking area you added, or the main area? If I commit to the main lane I could not get to those new spaces. I can't back up my truck there! Florida does have some layouts similar to this and they installed those signs that let you know where the parking is. The information on the signs needs to be accurate and Florida has had some problems.</li> <li>• No. I like this proposal.</li> <li>• No, it looks good just needs to be big that is KY main corridor</li> </ul>
Hart County - Milepoint 65 Infield			<ul style="list-style-type: none"> <li>• Its good use of empty land.</li> </ul>
Bullitt County - Milepoint 113 Rest Area			<ul style="list-style-type: none"> <li>• Again, if you split up the parking into two areas, I need to know which one has spaces available so I drive down the correct one.</li> <li>• Build guard rails to keep shoulder parked trucks unable to enter the travel lanes without first going all the way through the area.</li> <li>• Have more of the oversize spaces.</li> </ul>





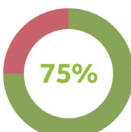



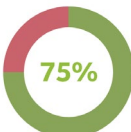



 **YES**       **NO**

	Would you be comfortable driving and parking your truck in the proposed lot?	Do you think there is currently a need for additional parking at the location of this proposed parking lot?	Do you have any suggested changes to the proposed parking lot?
<b>Corridor 2 – Interstate 71</b>			
Oldham County - Milepoint 13 Rest Area	89%	100%	<ul style="list-style-type: none"> <li>• Knock down more trees and make even more parking spaces</li> <li>• Can you make it even bigger!!!</li> <li>• Need to add more southbound spots</li> <li>• Widen the drive areas leading to the parking slots. This area has always been difficult &amp; tight to navigate a trailer into the parking spaces. Sometimes leaving slots open because turning in wasn't possible.</li> <li>• oversize parking is a great idea, however there needs to be a way of enforcing this so other trucks don't park there</li> </ul>
Oldham County - Milepoint 17 Infield	22%	89%	<ul style="list-style-type: none"> <li>• I see room for more parking on the plans above</li> <li>• Do not enter signs should be large and clear enough that drivers don't go the wrong way and mess things up. Large signs everywhere that say littering would result in facility being closed</li> </ul>
Oldham County - Milepoint 18 Infield	87.5%	100%	<ul style="list-style-type: none"> <li>• Your main circulation route ends at a parking space. You need to fix that and make sure it stays open to get to the other parking area.</li> <li>• Seems like this proposal would be more expensive by requiring more land clearing and site prep than the proposal at mile point 17</li> </ul>
Carroll County - Milepoint 51 Closed Parking	87.5%	87.5%	<ul style="list-style-type: none"> <li>• Trucks only.</li> <li>• Eliminate the extra row of parking where the front of trucks are against the back of others. This is blocking some trucks in forcing them to back out. Or trucks arriving later finding back row of spots are taken will attempt to back into front row. Either maneuver would not be safe.</li> </ul>
<b>Corridor 3 – Interstate 75</b>			
Whitley County - Milepoint 2 Rest Area	100%	100%	<ul style="list-style-type: none"> <li>• Additional use of grassy areas leading to &amp; after car areas could be designed. Tennessee is notorious for not having enough truck parking, so many drivers are in need at this milepost on the Northbound side.</li> </ul>
Whitley County - Milepoint 19 Median	87.5%	87.5%	<ul style="list-style-type: none"> <li>• It does not look like the get on ramps are very long. I'm fine with parking in the center if the get on ramp is long enough to get up to speed.</li> <li>• Eliminate this option,</li> <li>• Looks good.</li> </ul>
Rockcastle County - Milepoint 72 Median	75%	100%	<ul style="list-style-type: none"> <li>• Just ensure the get on ramp is long enough.</li> <li>• What I don't like is the potential for trucks to park behind the diagonal slots &amp; causing flow problems for those trying to exit their parking slots. Separate North &amp; South even if that means you lose a handful of available parking. Similar to the proposal for milepost 19 would be great.</li> <li>• Eliminate this.</li> <li>• 75 is a main artery in KY needs a bigger size</li> </ul>

YES NO

	<i>Would you be comfortable driving and parking your truck in the proposed lot?</i>	<i>Do you think there is currently a need for additional parking at the location of this proposed parking lot?</i>	<i>Do you have any suggested changes to the proposed parking lot?</i>
Madison County - Milepoint 81 Median			<ul style="list-style-type: none"> <li>No.</li> </ul>
Scott County - Milepoint 127 Rest Area			<ul style="list-style-type: none"> <li>N/A.</li> </ul>
Boone County - Milepoint 176 NB Rest Area			<ul style="list-style-type: none"> <li>You will likely need to find a way to really keep idiots from going in the wrong way into the expanded parking area.</li> <li>I think even more (2-4) can be created towards the exit of current parking, beyond the truck-only facilities building on the right.</li> <li>Do not enter signs at the exits to the additional 44 spaces. And signs saying to access those spaces to follow directional signs. Trucks will attempt to turn right to access those 44 spaces</li> <li>Needs to be bigger</li> </ul>
Boone County - Milepoint 176 SB Rest Area			<ul style="list-style-type: none"> <li>Looks like a decent usage of land.</li> <li>Will need plenty of directional signs to direct drivers to additional parking and exits. Also curbing to prevent drivers from parking along edges blocking signs and travel ways</li> <li>Looks good</li> </ul>
<b>Corridor 4 – Interstate 64</b>			
Shelby County - Milepoint 28 Rest Area			<ul style="list-style-type: none"> <li>Looks good to me.</li> </ul>
Shelby County - Milepoint 38 Median			<ul style="list-style-type: none"> <li>No.</li> </ul>
Woodford County - Milepoint 60 Rest Areas			<ul style="list-style-type: none"> <li>No.</li> </ul>

YES NO

	<i>Would you be comfortable driving and parking your truck in the proposed lot?</i>	<i>Do you think there is currently a need for additional parking at the location of this proposed parking lot?</i>	<i>Do you have any suggested changes to the proposed parking lot?</i>
<b>Corridor 5 – Bluegrass Parkway, I-24, I-69, and Western Kentucky Parkway</b>			
I-64 - Shelby County - Milepoint 28 Rest Area	 100%	 100%	<ul style="list-style-type: none"> <li>Looks good to me.</li> </ul>
I-24 - Lyon County - Milepoint 54 Closed Parking	 75%	 100%	<ul style="list-style-type: none"> <li>N/A</li> </ul>
I-69 - Hopkins County - Milepoint 92 Infield	 75%	 100%	<ul style="list-style-type: none"> <li>N/A</li> </ul>
I-69 - Hopkins County - Milepoint 111 Infield	 100%	 100%	<ul style="list-style-type: none"> <li>Add phase 2 now</li> </ul>
I-69 - Webster County - Milepoint 134 Infield	 75%	 100%	<ul style="list-style-type: none"> <li>N/A</li> </ul>
Western Kentucky Parkway - Muhlenburg County - Milepoint 52 Infield	 100%	 100%	<ul style="list-style-type: none"> <li>N/A</li> </ul>

● YES
● NO



## Kentucky Truck Parking Technology

### Do you use the dynamic Truck Parking Information Message System (TPIMS) signs?

- Yes – 87.5%
- No – 12.5%

### If so, which signs do you typically use?

- The one on 75 and all of them on 65 and 75...when they are working.
- The digital highway signs alerting where parking is available. Mostly looking for rest areas, but exit parking is welcome.
- I have not found them to be accurate. Many times shows a high number available when there is not
- The one in the picture.

### Should the TPIMS system in Kentucky be expanded?

- Yes – 85.71%
- No – 14.29%

### If so, where should it be expanded?

- At least expand it to truck stops on the existing interstates! They have showers, hot food and I can get some supplies for my truck if I need it. But fix your system or find a better one so they will work all time.
- Everywhere. This is a great idea.
- To all applicable rest areas and parking locations if not already installed
- Anywhere possible

### Do you use any mobile applications or website to help find truck parking

- Yes – 75%
- No – 25%

### Western Kentucky Parkway

- I mainly use the TA and Petro app because that is my preferred truck stop and I use it to make reservations when I need to.
- Trucker Path