The Journey Through the Project Delivery Process

One Acronym

Or

One Letter at a Time
Keep Counting!
A Falcon’s Nest!
TOP TEN EXCUSES FOR FALLING ASLEEP AT YOUR DESK

- "They told me at the blood bank this might happen."
- “I am in the process of thinking.”
- "I wasn't sleeping, I was trying to pick up contact lens without hands."
- "I wasn't sleeping! I was meditating on the mission statement and envisioning a new paradigm!"
- "Amen"
- "This is just a 15 minute power-nap like they raved about in the last time management course you sent me to."
- "Whew! Guess I left the top off the liquid paper"
- "I was doing a highly specific Yoga exercise to relieve work related stress."
- "This is one of the seven habits of highly effective people!"
- "Boy, that cold medicine I took last night just won't wear off!"
- "Darn! Why did you interrupt me? I had almost figured out a solution to our biggest problem."
E³SP Solutions for PSE Dilemmas
Project Delivery

• DAD versus POP
• Design (Decide) Announce Defend
• Publicly Owned (Optimized) Project
Project Delivery

- BOHICA
- SEP: Someone Else’s Problem
- C$$$/PS
- LIA: Let It Anyway
- TGE: That’s Good Enough
- Behind the Eight Ball
- EDC: Every Day Counts
- EBC: Every Buck Counts
- 2Is: Investment and Innovation
- TNMJ
That's Not My Job!

This is a story about four people named Everybody, Somebody, Anybody and Nobody.

There was an important job to be done and Everybody was sure that Somebody would do it. Anybody could have done it, but Nobody did it. Somebody got angry about that, because it was Everybody's job.

Everybody thought Anybody could do it, but Nobody realized that Everybody wouldn't do it. It ended up that Everybody blamed Somebody when Nobody did what Anybody could have done.
Tag You Are It!

- $P = \text{UNL} (\text{ADDs} + \text{LOs} + P + \text{??}) + \text{STP} (\text{LRP}) + 6\text{YP}$
- $\text{PDM} + \text{PMS} = \text{WSGDEA}$!
- $\text{DPM} + \text{PDT} (\text{SMEs}) = \text{PDP} (P + P1 + PII + \text{ROW/U} + C + O + M)$
YOUR PROJECT IS MY TOP PRIORITY. TELL ME EVERYTHING THAT I NEED TO KNOW.

I'M SO BORED... CAN'T... STAY... AWAKE.

I HAVEN'T STARTED TALKING YET.

IT GETS WORSE??!

O-O-OKAY

YOU NEED TO SLITHER AWAY FROM YOUR DOOMED PROJECT BEFORE YOU GET BLAMED.

MY ASSISTANT WILL TEACH YOU HOW TO SHED YOUR PROJECT MANAGER SKIN.

Ow! Ow! Ow! How's this so far?

IMPRESSIVE, BUT WE WERE SPEAKING METAPHORICALLY.

I HIRED ALL OF YOU BECAUSE THE PROJECT WILL TAKE 300 MAN DAYS TO COMPLETE.

THERE ARE 300 OF YOU, SO I WANT YOU TO FINISH BY FIVE O'CLOCK AND CLEAN OUT YOUR DESKS. YOU'RE ALL FIRED.

IF IT TAKES MORE THAN ONE MEETING TO MANAGE A PROJECT, I LOSE INTEREST.
Are you lonely?
Hate having to make decisions?
Rather talk about it than do it?
Then why not

**HOLD A MEETING**

*Feel important*  *Sleep in peace*  *Offload decisions*
*Get to see other people*
*Impress (or bore) your colleagues*
*Learn to write volumes of meaningless notes*

And all in work time

‘MEETINGS’
The Practical Alternative to Work
The ABCs of Project Delivery

Name something related to the project delivery process using the one of the letters of the alphabet.
Show Me the Money

- APD
- BR2
- BRO
- BRX
- BRZ
- CM
- DAR
- FH
- HPP
- IF
- IM
- JM5
- JZ2
- KYD

- NH
- RRP
- SAF
- SB2
- SHN
- SLO
- SLX
- SNK
- SAH
- SP
- SPB
- SPP
- STP
- TE
Project Challenges

- DAD
- BANANA
- SOBBY
- NIMBY
- CAVE
- KICK 66
- WaySouth
- NIABY
- NIMN
- NOPE
- SYIC
- OPM
- SOS
SYIC

“See You in Court”
"Citizens Against Virtually Everything"
"Build Absolutely Nothing Anywhere Near Anything" (or "Anyone")
NOPE

“Not on Planet Earth”
NIMBY

"Not In My Back Yard"
NIABY

"Not In Anyone's Backyard"
NIMN

“Not in my Neighborhood”
Greatness Usually Links Innovation Collaboration and Knowledge
The ABCs Of Managing A Team

- Acknowledge Good Work
- Be Honest
- Communicate Effectively
- Don’t Throw Them Under the Bus
- Evaluate Performance
- Form Relationships
- Give Credit Where Credit Is Due
- Hire the Right People
- Identify and Share Goals
- Just Delegate
- Keep the Team Updated
- Listen to Feedback
- Monitor Work
- Never Miss the Celebration
- Open Your Door
- Pay On Time
- Quit Assuming
- Resolve Conflicts Immediately
- Spell Out Expectations
- Thank Them
- Utilize Individual Skills
- Volunteer
- Work for Improvement
- X Marks the Spot
- Yell in Private
- Zip It

Alyssa Gregory :http://www.sitepoint.com/team-management/
ABCs of a Team

A- Accountability/awareness;
B- Building blocks (one block builds upon another);
C- Character (it defines your work and commitment);
D- Dependability (making sure you are doing your job);
E- Effort (to do better);
F- Failure (the mistake/decision is not final, you learn from your mistakes);
G- Game plan (you must have a roadmap);
H- Hospitality (it’s what should be required in the industry);
I- Integrity (goes a long way with character);
J- Joy (if you are not passionate about it, why are you here?)
K- Kindness (it matters);
L- Loyalty;
M- Mistakes (minimize defects, especially if you have not learned from them);
N- Negligence Awareness (be mindful of the choices you are making, minimize risk);
O- Optimism (it’s better to believe you can get the desired occupancy/reach the goal than not. You must believe in your ability);
P- Proactive (be ahead/think ahead. Don’t wait...anticipate);
Q- Quest (be determined to be No. 1);
R- Responsibility (yields results);
S- Sustainability (it’s the fundamentals that got you here);
T- Time Management;
U- Understanding (be realistic and know your abilities and capabilities);
V- Visibility (focus on what your apartment product is, but from a positive perspective);
W- Work & will (do you have the will to work?);
X- Xtra mile;
Y- Yes (say yes, because you have been chosen at this time and for this season);
Z- Zeal (believe and show you are up for the task).

http://www.naahq.org/read/aptly-spoken-blog/abcs-team
ABCs of PDM

- Always be Courteous.
- Always be Considerate.
- Always be Cultivating.
- Always be Cognitive.
- Always be Competent.
- Always be Communicating.
The Balls of Life

Work – Family – Health – Friends – Spirit

• Work is a rubber ball. If you drop it, it will bounce back.

• The other four balls are made of glass. If you drop one of these, they will be irrevocably scuffed, marked, nicked, damaged or even shattered.

• They will never be the same. You must understand that and strive for balance in your life.
1. Don’t undermine your worth by comparing yourself with others. It is because we are different that each of us is special.
2. Don’t set your goals by what other people deem important. Only you know what is best for you.
3. Don’t take for granted the things closest to your heart. Cling to them as you would your life, for without them, life is meaningless.
4. Don’t let your life slip through your fingers by living in the past or for the future. By living your life one day at a time, you live ALL the days of your life.
5. Don’t give up when you still have something to give. Nothing is really over until the moment you stop trying.
6. Don’t be afraid to admit that you are less than perfect. It is this fragile thread that binds us together.
How?

7. Don’t be afraid to encounter risks. It is by taking chances that we learn how to be brave.
8. Don’t shut love out of your life by saying it’s impossible to find. The quickest way to receive love is to give; the fastest way to lose love is to hold it too tightly; and the best way to keep love is to give it wings.
9. Don’t run through life so fast that you forget not only where you’ve been, but also where you are going.
10. Don’t forget that a person’s greatest emotional need is to feel appreciated.
11. Don’t be afraid to learn. Knowledge is weightless, a treasure you can always carry easily.
12. Don’t use time or words carelessly. Neither can be retrieved.
The Power of “I” - Leadership Poem
I WILL DO MORE
I am only one, but I am one.
I cannot do everything, but I can do something.
And what I can do, I ought to do.
And what I ought to do, by the grace of God, I will do.
I will do more than belong...I will participate.
I will do more than care...I will help.
I will do more than believe...I will practice.
I will do more than be fair...I will be kind.
I will do more than dream...I will work.
I will do more than teach...I will inspire.
I will do more than earn...I will enrich.
I will do more than give...I will serve.
I will do more than live...I will grow.
I will do more than talk...I will act.
I will be more than good...I will be good for something.

- Anonymous
ACEC

- 5H
- AMEC
- AEI
- BLA
- CDM Smith
- CDP
- CMTA
- CMW
- CRA
- DLZ
- EA
- ECSI
- ETA
- HDR
- HMB
- HNTB
- ICA
- JDQ
- KTA
- PB
- QK4
- S&ME
- THE
- URS
- WMB
• A: AADT, ADT, ADA, AASHTO
• B: BAA, BEA, BMP, BR, BMS
• C: CAA, CAC, CAP, CIA, CFR, CMAC
• D: DBE, DEA, DHV, DOE, DOT
• E: EA, EIS, EJ, EPA, EO
• F: FAA, FHWA, FEMA, FOIA, FONSI
• G: GAO, GIS, GPS, GVWR
• H: HCM, HOT, HOV, HSIP
• I: ICC, IM, INDOT, ISTEA, ITS
• J:
• K: KIPDA
• L: LEED, LEP, LOS, LRP, LRTP, LTAP
• M: MAP-21, MPA, MPO
• N: NEPA, NHI, NHS, NOI, NO2NTP
• O: O&M, OKI,
• P: P2, P3 PD, PDR, PH, PI, PM, PMS
• Q: QA/QC
• R: ROW, RFP, RFQ,
• S: SAFEALU, SHPO, STIP, SWPPP
• T: TAZ, TE, TEA-21, TIGER, TIP, TSA
• U: USACE, USCG, USFW, USGS
• V: VE, VHT, VMT, VKT
• W: WHPA, WIM
• X:
• Y:
• Z: ZOV
• 3-C: Continuing, Cooperative and Comprehensive Planning Process
• AASHTO: American Association of State Highway and Transportation Officials
• BTS: Bureau of Transportation Statistics
• CAA: Clean Air Act
• CE: Categorical Exclusions
• CMAQ: Congestion Mitigation and Air Quality Program
• CMP: congestion management process
• CO: carbon monoxide
• COG: Council of Governments
• CPI: Consumer Price Index
• CSS: context sensitive solutions
• DEIS: Draft Environmental Impact Statement
• DOT: Department of Transportation
• EA: Environmental Assessment
• EIS: Environmental Impact Statement
• EJ: Environmental Justice
• EPA: Environmental Protection Agency
• FAA: Federal Aviation Administration
• FEIS: Final Environmental Impact Statement
• FHWA: Federal Highway Administration
• FONSI: Finding of No Significant Impact
• FTA: Federal Transit Administration
• FY: fiscal year
• GIS: Geographic Information Systems
• HC: hydrocarbons
• HOV: high-occupancy vehicle
• I/M: Inspection and Maintenance
• HIS: Interstate Highway System
• IM: Interstate Maintenance
• ISTEA: Intermodal Surface Transportation Efficiency Act of 1991
• ITS: Intelligent Transportation Systems
• LRSTP: Long-Range Statewide Transportation Plan
• LRTP: Long-Range Transportation Plan
• M&O: management and operations
• MPO: Metropolitan Planning Organization
• MTP: Metropolitan Transportation Plan
• NAA: Nonattainment Area
• NAAQS: National Ambient Air Quality Standards
• NADO: National Association of Development Organizations
• NEPA: National Environmental Policy Act of 1969
• NHS: National Highway System
• NOI: Notice of Intent
• NOx: nitrogen oxide
• P: Planning Funds
• PM: particulate matter
• PPM: parts per million
• ROD: Record of Decision
• RPO: Regional Planning Organization
• SAFETEA-LU: Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
• SDOT: State DOT
• SHSP: Strategic Highway Safety Plan
• SIB: State Infrastructure Bank
• SIP: State Implementation Plan
• SOV: single-occupancy Vehicle
• SPR: State Planning and Research Funds
• STIP: State Transportation Improvement Program
• STP: Surface Transportation Program
• TCM: Transportation Control Measure
• TDM: Transportation Demand Management
• TEA-21: Transportation Equity Act for the 21st Century
• TIFIA: Transportation Infrastructure Finance and Innovation Act of 1998
• TIP: Transportation Improvement Program
• TM: Transportation Management Area
• TMIP: Travel Model Improvement Program
• TOD: Transit-Oriented Development
• TRB: Transportation Research Board
• UA: urbanized area
• UPWP: Unified Planning Work Program
• VOC: Volatile Organic Compound
What do these words have in common, and what does each word mean in that common context?

- intrusion
- battery
- smack
- pitying
- crash
- unkindness
- cry
- scold

- plague
- murder
- rumpus
- mischief
- mess
- glaring
- shrewdness
- bellowing
- siege
They are collective nouns for living creatures:

- intrusion of cockroaches
- battery of barracuda
- smack of jellyfish
- pitying of doves
- crash of rhinoceroses
- unkindness of ravens
- cry of hounds
- scold of jays
- plague of insects
- murder of crows
- rumpus of baboons
- mischief of mice
- mess of iguanas
- glaring of cats
- shrewdness of apes
- bellowing of bullfinches
- siege of herons